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HR Operations | HRIS | People Analytics | Process Improvement

HR Operations and HRIS professional with seven years of experience supporting enterprise HR systems, payroll operations and workforce management across international environments.

My experience spans HR Operations, Workforce Management, Payroll and HRIS, with a strong focus on improving business processes through technology, analytics and continuous improvement.

I enjoy working where business, technology and people intersect—transforming operational challenges into scalable solutions, improving data quality and enabling better decision-making through reliable HR information.

Experienced working with SAP SuccessFactors, SAP Fieldglass, ServiceNow and Power BI while collaborating with HR, Payroll, Finance and business stakeholders across international organisations.

CORE COMPETENCIES

- HR Operations
- HRIS
- Payroll Operations
- Workforce Management
- People Analytics
- HR Reporting
- SAP SuccessFactors
- SAP Fieldglass
- Payroll Control Center
- Power BI
- ServiceNow
- Process Improvement
- Continuous Improvement
- Data Quality
- Stakeholder Management
- Cross-functional Collaboration

PROFESSIONAL EXPERIENCE

SD WORX SWEDEN AB – Stockholm, Sweden

Senior HR & Payroll Specialist

2025 – 2026

Supported enterprise HR and Payroll operations across international environments using SAP SuccessFactors.

Worked with Employee Central, Employee Central Payroll and Payroll Control Center to support payroll delivery, HR processes and data quality.

Collaborated with HR, Payroll and business stakeholders to improve reporting, operational processes and system usage.

Contributed to continuous improvement initiatives supporting scalable HR operations and reliable workforce data.

Key technologies

- SAP SuccessFactors Employee Central
- Employee Central Payroll
- Payroll Control Center
- ServiceNow

MANPOWERGROUP SWEDEN AB – Stockholm, Sweden

Process Lead Support – Payroll & Time Management – Workforce Management

2023 – 2025

Supported workforce management processes for enterprise customers, ensuring reliable administration, reporting and operational support.

Developed Power BI dashboards and KPI reporting to improve operational visibility and decision-making.

Contributed to process optimisation initiatives focused on reporting quality, invoicing and workforce administration.

Worked closely with multiple stakeholders to improve operational efficiency across workforce management processes.

Key technologies

- Power BI
- SAP Fieldglass
- Workforce Management
- IBM Cognos Analytics

Business Advisor – Payroll & Time Management – Workforce Management

2022 – 2025

Partnered with enterprise customers to support workforce management processes and operational improvements.

Analysed workforce data to identify improvement opportunities and support informed business decisions.

Collaborated with internal stakeholders to improve reporting quality and operational workflows.

Selected for the ManpowerGroup Future Leader Program.

Finance Specialist – Payroll & Time Management – Workforce Management

2020 – 2022

Supported financial administration and operational processes related to workforce management services.

Worked with reporting, invoicing and financial data supporting large-scale workforce operations.

SELECTED PROJECTS**HR Dashboard Concepts**

Designed executive dashboard concepts demonstrating how HR reporting can support better operational and strategic decision-making through clear visualisation and meaningful KPIs.

AI HR Platform Concept

Designed an AI-powered HR platform concept focused on simplifying HR operations, improving employee experience and reducing repetitive administrative work.

HR Process Optimisation

Created concepts exploring how automation, system integration and improved workflows can reduce manual work while improving data quality across HR operations.

EDUCATION

Stockholm Universitet — Stockholm, Sweden

B.A. in Sociological Social Analysis, 2017–2019

Hankuk University of Foreign Studies — Seoul, South Korea

Exchange Program in International Relations and Economics, 2018

TECHNICAL SKILLS

- SAP SuccessFactors (EC / ECP / PCC)
- SAP Fieldglass
- SD Worx Payroll Systems
- ServiceNow
- Power BI
- Excel (Advanced)
- IBM Cognos
- Tableau
- SharePoint / Office 365

LANGUAGES

- Swedish: Native
- English: Fluent
- French: Fluent
- Korean: Intermediate